Hub Variable Value Descriptions

A Table Identifying the Various Reasons for Including Each Variable in the Hub Database

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Hub Variable Value Descriptions

A Table Identifying the Various Reasons for Including Each Variable in the Hub Database

The variable value descriptions proposed in the following tables are not comprehensive. They simply offer a variety of preliminary uses of the data gathered through the Hub Database. As more is learned about risk-driven collaborative intervention, the true value of these variables will be discovered through ongoing research and evaluation. Initially however, the values proposed in this table should help provide some of the rationale for why these variables were included in the Hub Database.

The following variable values are described within the context of the following benefits of data collection during the Hub discussion process:

- Identification of systemic issues and root causes of social problems.
- Provide opportunities for analysis and research, resulting in new solutions to systemic issues and social problems.
- Effectively support ongoing Hub discussions.
- Protect privacy rights of individuals discussed at the Hub table.
- Account for the due diligence of Hub discussants in their efforts to reduce risk.
- Help improve the operational effectiveness and efficiency of the Hub discussion process.
- Build capacity for proper and systematic evaluation that assesses the reach, performance and impact of the mobilization process by measuring outputs and outcomes of the Hub discussion.
- Justify collaborative intervention as an effective tool of public safety and wellness.
- Assist in replication of the Hub model in other jurisdictions.

OPEN/CLOSE DATES	
General Value of the Data Item (According to the Guide)	Once a Hub discussion opens, the date of opening is recorded. Likewise the closing date of a Hub discussion is also recorded. This allows for monitoring of intervention periods and the resources required.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Informs how many discussions were brought forward and when; how long discussions take from open to close.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Information on the duration will show how long Hub discussions were pending. That information can help to determine what risk profiles can be most quickly and/or efficiently dealt with via Hub. It will help agencies determine what situations to prioritize in the Hub referral process during Filter One.
Value re Justification for Funding/Resources of Hub	Demonstrates the efficiency of the Hub process in risk reduction.
Value re Effectively Support Ongoing Hub Discussions	The data item informs the discussants at any time when the discussion was brought forward; enables discussants to consider the time component when planning the intervention or when deciding if the discussion needs to be closed.
Value re Effectiveness of COR/Identification of Systemic Issues	The duration of a discussion may be an indication of the complexity of addressing the risk profile which will help to inform the COR what risk profiles are hardest to deal with. Such information will be of interest to decision makers in the process of finding ways to be able to address the risk profiles faster and meet the needs of the client better.
Value re Replication/Similar Implementation of Hub Across Time and Space	Will help to show the time it takes to handle a Hub discussion; will help new Hubs to get a sense of the time it takes to address certain risk factors; will also help to compare efficiencies between different Hub tables (helps ensure similar implementation of the model across time and space).
Value re Due Diligence	Keeping track of the duration will allow to ensure the discussion is closed in due course; it helps Hub to keep an eye on the time component of the mobilization process.
Value re Protection of Privacy Rights	The clients' privacy is benefitting from closing a discussion in due course.
What it is not	A tool used to prescribe when discussions should be opened and closed. That is a function of the Hub table as a collective to discuss. The responsibility is up to the agencies to decide.

ORIGINATING AGENCY	
General Value of the Data Item (According to the Guide)	When a situation is brought to the table, the agency that brought forward the situation is recorded as the originating agency. This helps to maintain continuity of the discussion over time, and to provide information linkages on originating agencies with risks identified during the Hub discussion.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Offers an explanation of staff commitments to the Hub; how much time is allocated versus how much time they are assigning for the Hub work; shows the direction of where Hub situations come from; shows the output of the investment of an agency's work performed in the process of identifying situations suitable for discussion.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Will help partner agencies examine their own contributions to the Hub discussion process and provide them with opportunities to examine their own Hub referral process; contingents: if ever there is not enough time to discuss all situations we could ensure that each agency is getting its "contingent" of situations that can be brought forward.
Value re Justification for Funding/Resources of Hub	Helps agencies see how involved the Hub is in helping the existing clients of the originating agency; how often the Hub is used as a tool to further support their clients beyond the boundaries of traditional agency practices.
Value re Effectively Support Ongoing Hub Discussions	Knowing this information helps the Hub table keep reference to where situations came from for the purposes of gathering additional information on the situations if necessary at any point after the initial discussion.
Value re Effectiveness of COR/Identification of Systemic Issues	The information on originating agencies helps to identify and show how often an originating agency is confronted with certain risk factors. This can inform agencies of what to be prepared for in planning services.
Value re Replication/Similar Implementation of Hub Across Time and Space	Allows for comparisons of originating agencies over time and among different Hubs; helps new Hubs prepare for the demands that similar risk factors may put on their agencies.
Value re Due Diligence	Helps originating agencies keep track of the Hub discussions they brought to the table and provides them an opportunity to confirm service mobilization. Ensures that agencies do not simply refer a situation on the Hub table and then do not appropriately participate in finding solutions.

Value re Protection of Privacy Rights	Will allow the client to find out what agency brought forward the situation. The client is then able to inquire the reasons for bringing forward the situation with the right agency and will be in a better position with regards to a potential request for access to information.
What it is not	NA

LEAD AGENCY	
General Value of the Data Item (According to the Guide)	Once acutely-elevated risk has been identified, the Hub collectively decides which agency shall lead the intervention. Recording the lead agency allows for better coordination of services and verification of which service providers shall lead the discussion/intervention. The names of these agencies will change depending upon the community a Hub operates within.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Shows an agency's output as a lead agency based on their relevance of their services to the risk factors; may help explain the types of services mobilized and allow measuring the outcomes of those services; shows the general direction of the intervention; shows the direction of where Hub situations go (from what agency to what agency); shows the output of the investment of an agency's work performed in the process of contributing to the discussion.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps identify who leads the intervention and reports back during a Hub discussion.
Value re Justification for Funding/Resources of Hub	Indicates the amount of time and resources agencies commit to leading interventions.
Value re Effectively Support Ongoing Hub Discussions	Helps identify which agency will maintain the lead in the intervention process.
Value re Effectiveness of COR/Identification of Systemic Issues	In situations identified via Hub to show a systemic issue it will be beneficial to know what agency was the lead agency in order for COR to be able to obtain information on the systemic issue situation.
Value re Replication/Similar Implementation of Hub Across Time and Space	May help replication sites identify which agencies tend to take the lead on which risk factors.
Value re Due Diligence	NA
Value re Protection of Privacy Rights	Informs the individual of what agencies (along with the originating and assisting agencies) were privy to the sharing of filter four information.
What it is not	It is not the only agency involved in the intervention.

ASSISTING AGENCIES	
General Value of the Data Item (According to the Guide)	Once the lead agency of a Hub discussion has been identified, each agency decides if it needs to play a supportive role in the intervention. Recording the assisting agencies allows for better coordination of services and verification of which service providers shall assist in the discussion/intervention. The names of these agencies will change depending upon the community a Hub operates within.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Shows an agency's output as an assisting agency based on their relevance of their services to the risk factors; may help explain the types of services mobilized and allow measuring the outcomes of those services; shows the general direction of the intervention; shows the direction of where Hub situations go (from what agency to what agency); shows the output of the investment of an agency's work performed in the process of assisting.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps identify who is assisting in the intervention.
Value re Justification for Funding/Resources OF HUB	Shows the amount of time agencies commit to leading interventions.
Value re Effectively Support Ongoing Hub Discussions	Helps identify which agency is involved in the intervention process.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps identify which agency was involved in the identification of a systemic issue.
Value re Replication/Similar Implementation of Hub Across Time and Space	May help replication sites identify which agencies tend to become involved in which risk factors.
Value re Due Diligence	NA
Value re Protection of Privacy Rights	Informs the individual of what agencies (along with the originating and lead agencies) were privy to the sharing of filter four information.
What it is not	It is not the only agency involved in the intervention.

AGE COHORT	
General Value of the Data Item (According to the Guide)	Grouping discussion subjects by age cohort allows Hub discussants to get a better understanding of the discussion subject's needs, abilities and capacity without identifying who they are. Age is also important in the broader analysis of the target group reached by the community mobilization process.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Helps identify the target group reached by the Hub.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Allows for improvements to both the Hub process and the types of services mobilized that may be developed to meet the needs of specific age groups represented in partner agency client files.
Value re Justification for Funding/Resources of Hub	Provides an opportunity for funders to identify the target groups being reached by Hub.
Value re Effectively Support Ongoing Hub Discussions	Helps the Hub table gather information on client needs/services required that may be attributable to their age cohort; helps provide parameters around the intervention such as what is appropriate/not appropriate and who should be involved (what agencies need to be involved).
Value re Effectiveness of COR/Identification of Systemic Issues	Can help identify variations in trends or patterns of risk profiles and services between age cohorts. Not all services are applicable to the same age cohorts.
Value re Replication/Similar Implementation of Hub Across Time and Space	Helps Hubs learn from other Hubs the types of services available/not available for Hub subjects based on their age cohort.
Value re Due Diligence	Helps to ensure that the age-relevant agencies have considered becoming involved in the discussion.
Value re Protection of Privacy Rights	Allows to identify if a discussion needs to be held in the form of a YCJA conference.
What it is not	NA

DATE OF NEXT DISCUSSION	
General Value of the Data Item (According to the Guide)	Records the date in which a Hub discussion will reconvene.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	NA
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Allows for monitoring of time duration for Hub discussions.
Value re Justification for Funding/Resources of Hub	NA
Value re Effectively Support Ongoing Hub Discussions	Helps the table to keep track of pending discussions, be mindful of time management, effectively plan intervention.
Value re Effectiveness of COR/Identification of Systemic Issues	NA
Value re Replication/Similar Implementation of Hub Across Time and Space	NA
Value re Due Diligence	NA
Value re Protection of Privacy Rights	NA
What it is not	NA

GENDER	
General Value of the Data Item (According to the Guide)	Identifying the gender of discussions helps narrow the needs of individuals for Hub discussants involved in an intervention. From an analytical perspective, it also helps assess collated needs of all individuals discussed at the Hub table.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Helps identify the target group reached by the Hub.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Allows for improvements to both the Hub process and the types of services mobilized that may be developed to meet the needs of the genders represented in partner agency client files.
Value re Justification for Funding/Resources of Hub	NA
Value re Effectively Support Ongoing Hub Discussions	Helps the Hub table gather information on client needs/services required that may be attributable to their gender; helps provide parameters around the intervention what is appropriate/not appropriate and who should be involved (what agencies need to be involved).
Value re Effectiveness of COR/Identification of Systemic Issues	Can help identify variations in trends or patterns of risk and services between genders. Not all services are applicable to the same gender.
Value re Replication/Similar Implementation of Hub Across Time and Space	Helps Hubs learn from other Hubs the types of services available/not available for Hub subjects based on their gender.
Value re Due Diligence	Helps to ensure that the gender-relevant agencies have considered becoming involved in the discussion.
Value re Protection of Privacy Rights	NA
What it is not	NA

DISCUSSION TYPE	
General Value of the Data Item (According to the Guide)	Coding the type of discussion helps Hub discussants determine what the focus of their intervention will be on. This helps determine needs and which agencies should be involved in the intervention.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Helps narrow the focus of the intervention so that interventions can be compared across similar types.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Once information is gathered on discussion types we will be able to see and benefit from the knowledge that comes with executing interventions in their respective types (e.g if you want to optimize a type you take a look at the discussions you had in that type).
Value re Justification for Funding/Resources of Hub	Illustrates to agencies the relevance of the discussion to their service mandate.
Value re Effectively Support Ongoing Hub Discussions	Helps identify the scope of intervention and resources needed for the intervention.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps the COR categorize systemic issues affecting Hub subjects.
Value re Replication/Similar Implementation of Hub Across Time and Space	NA
Value re Due Diligence	NA
Value re Protection of Privacy Rights	NA
What it is not	It is not a categorization based on subject needs and expected services.

YCJA CONFERENCE	
General Value of the Data Item (According to the Guide)	It is important for several participants of a Hub discussion to know if charges are pending on an individual under the Youth Criminal Justice Act. This has an impact on the types of interventions the Hub can develop.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Shows the number of youth conferences held according to the YCJA.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps identify appropriate agencies to be involved in a Hub discussion.
Value re Justification for Funding/Resources of Hub	Demonstrates the role of Hub in helping to meet composite needs of young offenders.
Value re Effectively Support Ongoing Hub Discussions	Helps to suggest the appropriate agencies become involved in the intervention and the opportunities for mobilizing services around the young person.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps the COR distinguish between systemic issues affecting Hub discussions involving/not involving individuals who fall under the YCJA.
Value re Replication/Similar Implementation of Hub Across Time and Space	Ensures consistent adherence to the youth criminal justice act in Hub discussions across time and place.
Value re Due Diligence	Ensures due diligence re information sharing.
Value re Protection of Privacy Rights	Ensures that information sharing involving youth under charge is done according to the YCJA.
What it is not	NA

REOPENING	
General Value of the Data Item (According to the Guide)	These data are captured to help Hub discussants determine whether a discussion subject and/or situation had already been tabled in the past, and whether or not the same or different elements of risk are present.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Measures the extent to which previous Hub discussions are re-opened at the table.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps Hub discussants identify whether they've previously discussed a Hub subject at the table.
Value re Justification for Funding/Resources of Hub	Shows the extent to which some Hub subjects repeatedly require support from the Hub intervention team.
Value re Effectively Support Ongoing Hub Discussions	Informs the table on how difficult it is to address the situations.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps COR identify where systemic are concerning situations where the mobilization of existing services is "not working".
Value re Replication/Similar Implementation of Hub Across Time and Space	Allows for comparison of the number of reopening discussions occurring.
Value re Due Diligence	Shows that Hub is addressing needs of all Hub subjects.
Value re Protection of Privacy Rights	NA
What it is not	NA

OLD DISCUSSION NUMBER	
General Value of the Data Item (According to the Guide)	Allows analysts to input a situation's former discussion number, which allows for verification of past services, needs and risks, if required to address the presenting risk.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Allows for linkages of old and re-opened Hub discussions for the purposes of comparing risk factors, services mobilized, etc.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps improve identification of risk and services mobilized around a Hub subject.
Value re Justification for Funding/Resources of Hub	NA
Value re Effectively Support Ongoing Hub Discussions	Helps Hub discussants link previously-identified risks and services mobilized to the re-opened Hub discussion if indicated.
Value re Effectiveness of COR/Identification of Systemic Issues	Allows the COR to observe repeat re-openings and compare changes in risk factors, services mobilized, etc.
Value re Replication/Similar Implementation of Hub Across Time and Space	NA
Value re Due Diligence	NA
Value re Protection of Privacy Rights	NA
What it is not	NA

RISK FACTORS	
General Value of the Data Item (According to the Guide)	An important first step to identifying root causes of social problems and systemic issues. Having a good understanding of the presented risks of Hub discussions also helps in the development of potential solutions.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Identifies the needs of the target group being reached by Hub; helps allow for assessment of the extent to which appropriate services are being mobilized around client needs.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps Hub discussants see the risk factors they need to address in their intervention.
Value re Justification for Funding/Resources of Hub	Allows for agencies to see the needs of clientele who are brought to the Hub table and the relevance of their needs to agency mandate.
Value re Effectively Support Ongoing Hub Discussions	Provides an opportunity to maintain sight of risk factors affecting Hub subjects, and build solutions around those risk factors.
Value re Effectiveness of COR/Identification of Systemic Issues	Enables the COR to identify broader themes of risk and client need that may help develop further understanding of risk factors. Allows to identify gaps in service or refusal of services per specific risk factor.
Value re Replication/Similar Implementation of Hub Across Time and Space	Will help BPRC and the Provincial Government gather an understanding of the variation or similarities in risk across the Province/different Hubs--thereby invoking additional involvements of some partners.
Value re Due Diligence	Allows the Hub to examine all risk factors affecting a Hub subject, and make a collaborative effort to address those risk factors.
Value re Protection of Privacy Rights	NA
What it is not	NA

MANDATORY ISSUE FLAGS	
General Value of the Data Item (According to the Guide)	To assist Hub discussants identify specific needs and vulnerabilities of individuals, and to help track additional information of interest that is separate from other risk factors, issue flags have been created to code discussions on a number of select issues that are important to the broader model of community mobilization.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Capture information that is not captured through other variables; tracks some of the trending themes that are important to all Hubs; provides an opportunity to assess progress in Hub discussions involving certain issues (domestic violence, children/youth, systemic issues).
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	NA
Value re Justification for Funding/Resources of Hub	Shows the extent to which Hub is becoming involved in situations involving children/youth, domestic violence, and systemic issues.
Value re Effectively Support Ongoing Hub Discussions	Tracking domestic violence implies that there are a number of dynamics involved in a situation that alone may elevate acute risk; tracking children involved demonstrates the range, seriousness and impact of the risks; tracking systemic issues allows the Hub to identify situations that fall out of the Hub/agencies' ability to address risk.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps COR gather information on systemic issues.
Value re Replication/Similar Implementation of Hub Across Time and Space	Allows for a comparison of domestic violence, children/youth and systemic issues between different Hubs.
Value re Due Diligence	NA
Value re Protection of Privacy Rights	NA
What it is not	NA

STUDY FLAGS	
General Value of the Data Item (According to the Guide)	Each Hub is provided with an opportunity to create study flags to track and monitor specific trends in their community (e.g., cyber-bullying, newcomers to area). These trends may be variants of existing risk factors in the Hub database or something completely different altogether. They are simply a check box that allows local Hubs to gather information on certain conditions that they have an interest in studying.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	NA
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps the Hub understand the prevalence and pattern of certain issues, which may then inform some of the services the Hub attempts to mobilize in the future; may serve as a testing forum for new variables for the Hub database.
Value re Justification for Funding/Resources of Hub	Allows Hubs to independently track specific issues that are of priority to funders
Value re Effectively Support Ongoing Hub Discussions	Gives Hubs a chance to collect additional data on variables that they feel are salient, relevant and important to their community.
Value re Effectiveness of COR/Identification of Systemic Issues	Provides COR with an opportunity to track the prevalence of certain issues that are deemed important to the Hub.
Value re Replication/Similar Implementation of Hub Across Time and Space	NA
Value re Due Diligence	NA
Value re Protection of Privacy Rights	NA
What it is not	It is not a tool that should be used to track personal, cultural, religious biases or information that would disclose the identity of Hub subjects.

REJECTION	
General Value of the Data Item (According to the Guide)	During the filter process, when a situation that is brought to the table is rejected, it is important to record the reason for the rejection. This provides analysts with an opportunity to identify the types of situations that are most often rejected; it helps Hub discussants verify and record why they have rejected a situation; and it provides a reason for why no further action was taken by the Hub.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Identifies the types of situations that do not make it to the Hub table. This allows researchers to examine the risks, conditions, and factors that may differentiate the threshold of 'acceptance' across different Hub tables; allows researchers to account for additional time that a Hub spends rejecting situations; it enables data collection, even for 'accepted' Hub discussions because risk factors and other information is stored before the determination of AER.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps the Hub confirm the reason for rejecting a situation; therefore indirectly strengthening the Hub's ability to apply the four criteria of acutely-elevated risk. Provides the originator with a reason of rejections informing change in the originator's referral process.
Value re Justification for Funding/Resources of Hub	Demonstrates that the Hub has gone through a process of screening and assessment; illustrates that the scope of client risk and need may be within a funder's priorities; and that the Hub is effective at sticking to the anticipated target group.
Value re Effectively Support Ongoing Hub Discussions	Provides quality control of filter one of the Hub discussion—helps the Hub to explain why some agencies' referrals are not getting accepted at the Hub table.
Value re Effectiveness of COR/Identification of Systemic Issues	Helps to determine themes in rejection situations that may inform the identification of a systemic issue.
Value re Replication/Similar Implementation of Hub Across Time and Space	Provides an opportunity to compare rejections and verify consistency in application of the threshold for acutely-elevated risk across time and space.
Value re Due Diligence	Rejection data provides information on why certain Hub discussions were not accepted at the table.
Value re Protection of Privacy Rights	Identifies the situations which were rejected based upon the thresholds of acutely-elevated risk.
What it is not	It is not an indication that the situation should NOT have been brought forward; it is also not an indication that the situation will not be dealt with by human service providers.

REASON FOR DISCUSSION CLOSURE	
General Value of the Data Item (According to the Guide)	When Hub discussants collectively decide that there is an absence of acutely-elevated risk, and/or no further action can be taken to mitigate the original risks, the group moves to close a discussion. The reasons for why the discussion is closed are recorded to help with managing discussion needs and for generating discussion outcome data. These data are also recorded to show why a situation of acutely-elevated risk may have been closed, even if elevated risk was still present.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Demonstrates a point in the Hub discussion where the Hub feels that a situation is either no longer in a situation of acutely-elevated risk; that a mobilization of services can reduce risk; that what could be done at the Hub was done; and provides an opportunity to track outputs (services mobilized) and outcomes (engaged in services; risk lowered).
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Provides an opportunity to reflect on the different Hub discussion outcomes and align Hub efforts to produce more favourable outcomes.
Value re Justification for Funding/Resources of Hub	Illustrates the extent to which the Hub is able to reduce risk.
Value re Effectively Support Ongoing Hub Discussions	Provides the Hub an orientation of their intervention effort to date, with respect to what resulted in the end; and it allows the Hub to see where a re-opening had originally ended and what opportunities there are for improvement.
Value re Effectiveness of COR/Identification of Systemic Issues	Allows for the identification of systemic issues where patterns exist in Hub discussions closing without addressing acutely-elevated risk.
Value re Replication/Similar Implementation of Hub Across Time and Space	Allows for comparison of Hub discussion closures across time and space; to compare utility of Hubs and differences in outputs and outcomes.
Value re Due Diligence	Records the collaborative consensus among Hub discussants on why they feel a situation should be closed at Hub.
Value re Protection of Privacy Rights	NA
What it is not	It is not an indicator that the situation is completely resolved and that the agencies involved do not need to continue their work with the client.

SERVICES MOBILIZED	
General Value of the Data Item (According to the Guide)	Once an intervention is implemented by Hub discussants, the services mobilized because of the Hub discussion shall be recorded. This helps record the outputs of the mobilization process. It also helps Hub participants verify that they examined each individual risk factor that contributed to the discussion being brought forward to the table. This is ultimately a mechanism that promotes collective due diligence among agencies involved in Hub discussions. There are three ways in which the Hub can mobilize services around individuals: "informing", "connecting" and "engaging".
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	This helps to record the outputs of the mobilization process. It is also of great importance to the outcome measurement (e.g. individuals who were already engaged in a service at the time of discussion closure may be showing better/worse results, etc.).
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	The data collection will create opportunities to determine best practices. This will enrich operational effectiveness. Hubs will be able to learn from each other since the province will get the opportunity to determine and compare their best practices. Ensuring the right services are mobilized increases the effectiveness of Hub.
Value re Justification for Funding/Resources of Hub	The mobilization of services is one of the key ingredients of Hub. There is great value in demonstrating that Hub mobilized services around the individual and what that mobilization looked like (output). The mobilization of services is also strongly connected to the outcome measurement. Hubs need to be able to show that due to the mobilization of services, they produced better client outcomes. If it is unknown what was mobilized/not mobilized it would be difficult showing that the Hub positively impacted the individual.
Value re Effectively Support Ongoing Hub Discussions	It will support the discussants in keeping the overview of the complex risk profiles and of what risk factors were already addressed by what services mobilized, and what services yet could or will need to be mobilized.
Value re Effectiveness of COR/Identification of Systemic Issues	It allows insight on what risk factors are met with what types of services. Based on that information, it could be determined that if given the risk profile of the population, the presence of and resources for the relevant services is appropriate. It also allows for comparisons between different Hubs which will lead to insights into best practices in addressing different risk factors (in combination with the outcome measurement). This will help to identify and communicate potential improvements to the human service delivery system.

Value re Replication/Similar Implementation of Hub Across Time and Space	Helps to streamline what major services are appropriately considered when mobilizing services around risk factors. That helps to guide the Hubs down the same path which will help to promote similar practices which in turn is of interest to the data collection, particularly the comparability of the data.
Value re Due Diligence	It helps Hub discussants verify that they examined each individual risk factor that contributed to the discussion being brought forward. This is ultimately a mechanism that promotes collective due diligence among agencies involved in Hub discussions. Each agency will still need to meet their standards for due diligence according to their mandate and respective legislation.
Value re Protection of Privacy Rights	The service variables do not increase the protection of the privacy of the individual discussed (personal information was already shared at that point). However, the mobilization of a service to a risk factor is showing that sharing the information was done in order to mobilize services and that the purpose was served. If no service is mobilized, the information sharing may have not served a visible purpose and therefore may not have been necessary to the same extent.
What it is not	It is not a tool to control the service professionals. The service professionals deliver their services according to their mandates. Their ability to provide the services that are required is not questioned.

REASON SERVICES NOT MOBILIZED	
General Value of the Data Item (According to the Guide)	Where services are not mobilized around a specific risk factor, the Hub must identify why support was not mobilized. This provides analysts an opportunity to identify the types of risks that are difficult to mobilize services around. It also helps provide a reason why no further support could be offered to the discussion subject from the Hub.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	This helps to record why expected outputs did not take place. Also, it complements the outcome measurement—by helping to verify that not mobilizing services for certain risk factors did not get in the way of obtaining the desired outcomes.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Please see 'services mobilized'.
Value re Justification for Funding/Resources of Hub	Please see 'services mobilized'.
Value re Effectively Support Ongoing Hub Discussions	It will support the discussants in keeping the overview of the complex risk profiles and of what risk factors did not or not yet see a mobilization of a service.
Value re Effectiveness of COR/Identification of Systemic Issues	This is an opportunity to identify the types of risks that are difficult to mobilize services around. It allows determining—per risk factor—if there is a systemic issue. This is taking the detection of systemic issues to a higher level and will increase the efficiency of COR (who will continue to document systemic issues and communicate them to the decision-makers with the intention of promoting systemic change).
Value re Replication/Similar Implementation of Hub Across Time and Space	Please see 'services mobilized'.
Value re Due Diligence	If nothing was done with regards to a specific risk factor, the agencies have the opportunity to indicate why nothing was done. From a due diligence perspective, it can be noted that the agency files are the primary records and the Hub central record is geared towards fidelity of, and research on, the Hub discussion.

Value re Protection of Privacy Rights	Tracking the fact that no services were mobilized does not increase the protection of the privacy of the individual discussed (personal information was already shared at that point). Sharing information and then not mobilizing a service could lead to the question: "Why did you share that information in the first place?" Capturing information on why no service was mobilized will answer that question and will likely often help to explain why the information still needed to be shared despite no services being mobilized.
What it is not	It is not a tool to control the service professionals. The service professionals deliver their services according to their mandates. Their ability to provide the services that are required is not questioned.

NUMBER OF TIMES DISCUSSED	
General Value of the Data Item (According to the Guide)	Helps Hub discussants keep track of how many times a certain situation is discussed at the Hub table.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Allows for data to be collected on repeat discussions.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Helps monitor multiple repeat discussions; which may lead to future procedures around identifying systemic issues in the future.
Value re Justification for Funding/Resources of Hub	No explanation required since the collection of this data item is not controversial.
Value re Effectively Support Ongoing Hub Discussions	Provides Hub discussants with an understanding of how often a particular Hub subject visits the table.
Value re Effectiveness of COR/Identification of Systemic Issues	Repeat Hub discussions may indicate systemic issues.
Value re Replication/Similar Implementation of Hub Across Time and Space	Allows for comparison of repeat discussions across time and space.
Value re Due Diligence	Demonstrates that the Hub will always make an effort to address acutely-elevated risk—no matter how chronic.
Value re Protection of Privacy Rights	NA
What it is not	NA

SUBJECT ROLE	
General Value of the Data Item (According to the Guide)	It is important for Hub discussants to be able to differentiate the risk factors and demographics between the primary individual they are supporting, and the others closely involved (e.g. parent, sibling). Quite often, the issues of the caregiver may be impacting those of the primary subject, and vice-versa.
Value re Build Capacity for Proper and Systematic Evaluation: Outputs and Outcomes/Showing Value of Hub	Being able to sort data by primary subject versus primary caregiver will better enable researchers to determine the various risk factors affecting the respective individuals, and the services that were connected to these individuals. Generally, it helps provide a better understanding on the number/age/gender of individuals who were impacted.
Value re Optimization of Hub Process (improve operational effectiveness and efficiency)	Identifying subject role will help Hub practitioners in reporting back on their progress following interventions; and in verifying risk factors and services mobilized during the discussion process. Too often there is confusion among Hub practitioners on who the data are representing. Since collaborative intervention often involves supporting an entire family, each with their own risks, it is important to capture these data.
Value re Justification for Funding/Resources of Hub	Identifying subject role will make the Hub database more inclusive of all individuals supported through an intervention. It will make it easier for analysts and policymakers to sort out the types of risks and services affecting their intended target group.
Value re Effectively Support Ongoing Hub Discussions	Will help Hub practitioners maintain sight of the risk factors they need to address and how these risk factors are attached to different family members.
Value re Effectiveness of COR/Identification of Systemic Issues	May help to detect whether there is challenges in addressing the needs of individuals when the risk factors of other individuals are present (and potentially out of reach for some agencies).
Value re Replication/Similar Implementation of Hub Across Time and Space	na
Value re Due Diligence	It will help Hub practitioners verify the efforts they made to address the risk factors of various individuals involved in a discussion.
Value re Protection of Privacy Rights	na
What it is not	na